

# Dakota Premium Hardwoods teams up with EXEMPTAX to integrate into DMSi



## Objectives

- Seamless plug-in of EXEMPTAX into DMSi
- Speedy integration turnaround times
- Custom handling of DMSi related tax logics
- Robust framework handling large order volumes

## Outcome

- Swift implementation within expected ETA's
- Significantly cheaper DMSi integration compared to other service providers
- Real-time taxability status updates in DMSi

## BENEFITS

- Seamless plug and play DMSi integration into EXEMPTAX, including custom field mapping and taxability logic.
- Significant cost savings in development and future platform support compared to other service providers.
- Successful mitigation of tax exemption exposure and immediate reduction of audit risk.
- Automated handling of missing, expiring, and expired certificates in real-time.
- Deployment of centralized rules engine supporting document validation and authentication tasks.

## CHALLENGES

Dakota Premium Hardwoods, a leading supplier in the hardwood and lumber industry, partnered up with EXEMPTAX to integrate their DMSi ERP system into a robust and scalable tax exemption certificate management platform.

Dakota's previous attempts to integrate their DMSi instance into a competing outsourced tax exemption service provider was frustrating and ultimately unsuccessful, which raised Dakota's expectations on EXEMPTAX' ability to deliver on time and within budget.

## SOLUTIONS

EXEMPTAX analyzed Dakota's exemption certificate management challenges and developed a robust system integration to ensure that critical taxability status updates and corresponding documents are synced across systems.

The direct DMSi integration into EXEMPTAX enables Dakota to manage incoming exemption documents via one centralized rules engine.

Additionally, Dakota utilizes EXEMPTAX's email campaign functionalities to request tax exemption documents from Dakota's customers with missing, expired, and expiring certificates to reduce their audit risk.